Valley Glass Sealed Unit Information

2562A Main Street West Kelowna, BC V4T2N5 250-768-7266 info@valleyglass.ca www.valleyglass.ca

Sealed Unit Limited Warranty

Valley Glass warrants its insulating glass sealed units to be free from substantial obstruction of vision from dust, film, or moisture formation between sealed panes of glass resulting from failure of the perimeter seal due to defective materials for a period of ten (10) years from manufacture. Valley Glass' "standards" includes, but is not limited to: such visual objects that cannot be observed when standing 3 meter from the interior of the glass, and not in direct sunlight, are excluded from this limited warranty.

General Disclaimer

Valley Glass will not be required to honor this warranty without being given a reasonable opportunity to have its representative investigate any claim made. If after investigating the claim, Valley Glass determines that the claim is valid, Valley Glass' sole liability and the Owner's only remedy shall be as follows: Valley Glass will pay for the cost of labor for repair or replacement of the Product for one (1) year from the date of installation of the Product by Valley Glass. Except as provided herein, this limited warranty does not include any additional labor costs and Valley Glass will not be responsible after the second year for any costs incurred in the removal or replacement, installation, reinstallation, or freight of the Product or any of its component parts furnished by Valley Glass under this warranty.

Exclusions & Limitations

This warranty does not cover damage due to accidents, normal weathering, chalking, caulking, fading, settlement, structural shrinkage, or distortion of the Structure, building heat or excessive temperature exposure (including exposure caused by storm windows), fire, lightning, earthquakes, windstorms, tornadoes, or any other act of God, misuse or abuse, or other causes beyond the control of Valley Glass. Further, this warranty does not cover breakage of glass or torn screens resulting from any cause whatsoever. The protection under this Limited Warranty is provided to the original homeowner and is not transferable to any subsequent homeowners who acquire title.

E&OE